



COMPANY BROCHURE



OUR STORY

After decades of growth and impact as Eldo Coaches an exciting rebrand marks a new chapter in our story. This is the inside look at how and why Arriva Coaches emerged as an independent, stand-alone brand.

The COVID-19 pandemic sparked a radical shift in our decades old model. Embracing uncertainty, we departed from tradition while upholding our timeless principles.

Anticipating future client needs, we forged ahead, embracing the discomfort to innovate and create the unprecedented. This transformative journey harnessed partnerships and solidifying us as pioneers in the executive coach and charter passenger transport industry.

We evolved from crisis to reinvention, proving that embracing change and daring to innovate leads to success.

We remain deeply committed to all we serve and look forward to transporting our clients as "ARRIVA COACHES".



MISSION STATEMENT

The mobilization of South Africans and their determination to have access to a niche market for specialized touring and charter packages is among the key drivers for Arriva Coaches.

The demand for executive touring and charter services have increased and our aim of being a leading competitor and backbone in the industry is coming to fruition.

We strive to contribute to the niche market and optimize the performance of the transportation sector as a whole.

HISTORY & CURRENT STATUS

Being under the umbrella of a firm favourite within the travel industry David Bus Services (pty) Ltd which was established in 1956, Arriva Coaches is a 100% black owned executive touring and charter company, currently in possession of a level 1 bbeee certification.

Arriva Coaches previously known as Eldo Coaches executive touring division has grown tremendously over the years and our demand within the touring and charter division has only spiked after the pandemic with many South Africans wanting to achieve normality and start travelling, attending sporting events, exploring South Africa's beautiful coast and visiting wildlife parks.



OUR SERVICES

FREE INDEPENDENT TRAVELERS (FIT) AIRPORT / HOTEL TRANSFERS

- Meet and greet services
- An individual or groups between 5-10 people
- Airport to hotel, or a shopping trip to the mall
- Sit back , relax and take in your surroundings whilst being driven by our experienced drivers
- Services are provided in Gauteng, Kwazulu Natal, Eastern and Western Cape



BE IT UNIVERSITY, SCHOLAR & STAFF

As a family owned and operated company, we know that safety is of the utmost importance. While following stringent safety protocol we aim to be a budget-friendly travel partner.

Shuttles are provided to both local and overland tours, conferences, excursions and study camps.

Our sales executives are available to assist you in mapping out an itinerary suited to your needs and budget.



GROUP TRANSFERS

Our semi luxury and commuter coaches are a fleet of well maintained, safe, comfortable and reliable vehicles. These coaches are suited for local or overland trips.

- School sport and cultural tours, camps.
- Political party rallies, events and funerals.
- Government deployments, corporate events, team building, conferences and functions.
- Staff transportation between work sites, wellness retreats.
- University field trips and outings.

SUPER LUXURY COACH TOURS

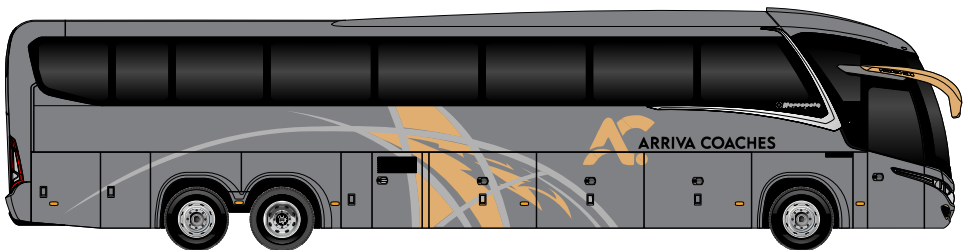
Our super luxury coaches are a fleet of specialized coaches with stringent maintenance and safety checks which ensure a safe journey into neighbouring countries or a luxurious tour along the must see attractions in South Africa.

Whether you are a tour operator, travel agent, event organizer, corporate or an individual, our one of a kind flagship vehicles are a must see to differentiate between Arriva Coaches and other tour operators.

We provide memorable transfers or tours throughout South Africa to local and international clientele from France, India and America to name a few.

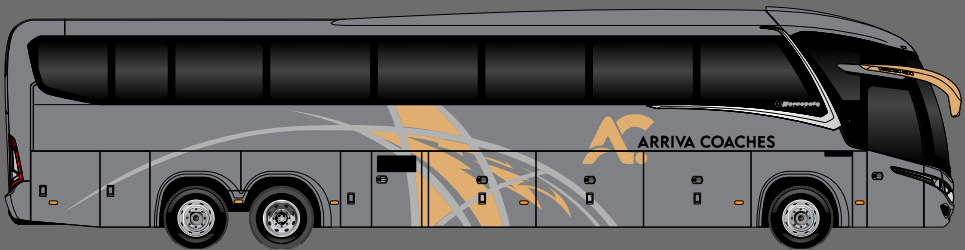
OUR FLEET

52 SEATER SUPER LUXURY COACH



- Pa / radio / dvd / cd
- Usb charging ports
- Seating: individual high-back, adjustable / reclining / leather or upholstery seats (model dependent)
- Arm rests, head rests, foot rests, individual seat belts
- Fully air-conditioned / climate controlled / particulate air filter / purifier
- Overhead & underfloor luggage space
- Individuals passenger controls for ac, reading lamps and av speakers
- Full air suspension for smoother more comfortable ride on-board fridge cooler & on-board toilet
- Specific model coaches exclusive to arriva coaches

60 SEATER LUXURY COACH



- Pa / radio / dvd / cd
- Usb charging ports
- Seating: individual high-back, adjustable / reclining / leather or upholstery seats (model dependent)
- Arm rests, head rests, foot rests, individual seat belts
- Fully air-conditioned / climate controlled / particulate air filter / purifier
- Overhead & underfloor luggage space
- Individuals passenger controls for ac, reading lamps and av speakers
- Full air suspension for smoother more comfortable ride
- On-board fridge cooler & on-board toilet

60 SEATER NON- TOILET SEMI-LUXURY COACH



- Fully air-conditioned / climate controlled
- Pa / radio / dvd / cd
- Seating: individual high-back adjustable, cloth upholstery
- Low noise levels due to improved nvh measures
- Overhead and underfloor luggage space
- Usb charging ports

65 SEATER WITH TOILET SEMI LUXURY COACH



- Fully air-conditioned / climate controlled
- Pa / radio / dvd / cd
- Seating: individual high-back adjustable, cloth upholstery
- Low noise levels due to improved nvh measures
- Overhead and underfloor luggage space
- Usb charging ports
- On board toilet

39 SEATER LUXURY COACH



- Pa / radio / dvd / cd
- Usb charging ports
- Seating: individual high-back, adjustable / reclining / leather or upholstery seats (model dependent)
- Arm rests, head rests, foot rests, individual seat belts
- Fully air-conditioned / climate controlled / particulate air filter / purifier
- Overhead & underfloor luggage space
- Individuals passenger controls for ac, reading lamps and av speakers
- Full air suspension for smoother more comfortable ride
- On-board fridge cooler & on-board toilet

22 SEATER LUXURY MINI BUS



- Seating: individual high-back, adjustable/ reclining, cloth upholstery, seat belts
- Air-conditioning
- Sealed windows
- Pa system
- Radio / cd
- Overhead parcel rack
- Tow bar

7 SEATER VEHICLE PLATINUM



- Seating: individual high-back, cloth adjustable / reclining, seat belts
- Passenger controlled air- conditioning
- Radio / cd
- Tow bar

14 SEATER VEHICLE PLATINUM



- Seating: individual high-back, cloth adjustable / reclining, seat belts
- Passenger controlled air- conditioning
- Radio / cd
- Tow bar

7 SEATER MERCEDES BENZ V-CLASS PRESTIGE



- Radio / cd / mp3 / aux / usb
- Air conditioning, passenger controlled
- Cup holders
- Read lights
- Seating: individual high-back, cloth adjustable / reclining, seat belts

SEDANS



- Almera sedans
- Air conditioning
- Cloth seats
- Seat belts
- Electric windows

SPECIAL REQUEST

- Tour guides
- Trailers
- Vip armoured vehicles
- Super luxe vehicles such as Mercedes Benz G-Class
- Chauffeur service



T's & C's

BOOKING OF COACH / EXTRA CHARGES

- Written acceptance of quotation is mandatory
- 25% payable upon confirmation
- Balance is payable minimum 3 days before date of travel
- Kindly provide a detailed itinerary upon requesting a quote. Pricing is strictly mileage dependent, and extra charges will be incurred if the mileage travelled exceeds that listed in original itinerary

CANCELLATION POLICY

Deposits are non-refundable:

- If cancellation is less than 30 days to booking date
- For cancellations based on weather conditions
- For change of travel plans

Cancellations PRIOR TO 30 DAYS before date of departure will incur a 25% handling fee.

If cancellation is made on the day of travel, ARRIVA COACHES has the right to claim the outstanding amount payable in full.

ACCOMMODATION

- Arriva Coaches is not responsible for the accommodation of the passengers embarking on a tour or transfer at the destination
- Passengers are not allowed to sleep overnight in the vehicle at the destination
- No cooking or preparation of meals is allowed in the vehicle
- No bathing is allowed within the toilet of the coach
- Drivers' accommodation and food for the clients' account unless otherwise stated

SUBSTANCE ABUSE

- Smoking is strictly forbidden within the coach and or the coach toilet
- Passenger/s who choose to smoke, use alcohol or drugs of any kind within the coach will face legal action
- Alcohol is not allowed on the coach
- Any damage to the interior as a result of smoking or alcohol will be for the paying parties account
- Arriva Coaches will not be held responsible in the event that the passenger/s injure him/herself as a result of any form of intoxication of any means

DAMAGES

- Arriva Coaches will not be held responsible for any incidents, injury or accidents beyond it's control e.g poorly constructed, bumpy or damaged road surfaces
- Storms, snow or other weather related delays on the journey resulting in delay or having to utilize a longer routes or diversions. The cost of such will be for the clients' account
- Arriva Coaches is not responsible for the damage or misplacement of luggage, goods, parcels or any object due to negligence of the passengers

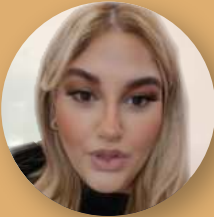
BREAKDOWNS

- In the event of a mechanical breakdown of a vehicle we will dispatch a mechanic from the nearest point of breakdown.
- If the vehicle cannot be repaired or it will take too long for the repairs to be effected a replacement vehicle will be dispatched by Arriva Coaches
- If the paying party / organizer make their own arrangements without consent from Arriva Coaches, they will be held liable for all payments incurred
- Arriva coaches will hold no liabilty and will not pay for any vehicles, hotel accomodation etc.

OUR TEAM



CEO
- Mohsin Moolla



ADMINISTRATION MANAGER
- Mehnaaz Vally



FINANCIAL MANAGER
- Irshaad Hassan



OPERATIONS
- Themba Mahlangu



SALES & OPERATIONS MANAGER
- Elvis Ndlovu



HUMAN RESOURCES
- Asma Moolla



SALES REPRESENTATIVE
- Hayden Moodley



WORKSHOP SUPERVISOR
- Dan Moodley



DEPOT MANAGER
- Fran's Ntuli

OUR CLIENTS



RAND WATER



Fli-AfrikaTravel

MARKET LEADER TO WORLD SPORTING EVENTS





CONTACT US

NEED TRANSPORT?

We provide a 24 hour operational support system nationally, so whatever the size of your group, give us a call today and let us help you plan the perfect trip at an affordable rate.

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